

2021 Aquatics Information

Both Cascade Falls Aquatic Center and Prairie Ridge Aquatic Center will open for the 2021 season Memorial Day weekend, May 29-31. Hours will be noon-7:00pm at Cascade Falls and noon-6:00pm at Prairie Ridge. Once the Ankeny Community School District completes its 2020-2021 school year, currently set for June 2, both pools will be open daily beginning June 3.

COVID-19 Restrictions: Pool patrons are asked to please follow all state and local health department guidelines in regards to COVID-19 mitigation. There will be limited capacities in place for each facility. At the start of the season, we expect these open swim capacity ratings to be 1200 for Cascade Falls and 600 for Prairie Ridge. Daily admission counts ebb and flow throughout the day, and as patrons leave the facilities, we will continue to allow patrons in through a 1 in 1 out system to maximize capacity when it has been reached. Pool staff will continue to add increased cleanings throughout the facilities each day. Admission capacity numbers may be modified as current conditions around the pandemic dictate.

NEW FOR 2021!! Season Passes Are Available ONLINE!! Season passes will go on sale starting April 5, with a 10% early bird discount available to all residents through 5pm, Friday, April 30. Season passes can only be purchased online at www.ankenyiowa.gov/register or at the Parks & Recreation office located at 1210 NW Prairie Ridge Dr. The cost is \$50 per person for Ankeny residents and \$70 per person for non-residents. Residency will be audited by City staff and falsifying or using another's membership will result in the voiding of the membership and loss of pool privileges

When purchasing a pass online, each person will be required to upload a headshot picture at the time of registration. Upon purchasing your membership online your emailed receipt will contain a QR code attachment. This QR code is replacing your traditional key fob, can be downloaded to your phone and will be needed to gain admission to the pools. If you would like a key fob in addition to your membership QR code, email lreab@ankenyiowa.gov. Pool passes are non-refundable and non-transferrable.

STEP BY STEP INSTRUCTIONS FOR ONLINE POOL PASS SALES

1. Go to www.ankenyiowa.gov/register
2. Login or create a new account. If creating new account, "Add New Member" for each family member.
3. On the home page, click on the "Purchase Membership" icon, then click "Purchase Membership or Punch Pass" button
4. Checkmark which family members you would like to purchase a membership for and upload a headshot photo for each individual
5. Click "select this membership"
6. Read and agree to the terms and conditions, then add to cart
7. Check out and pay

What to Expect for Open Swim: Always check the Weather Cancellation Hotline at 515.963.3575 for updates on any opening delays or closures. Additional stipulations may be added upon recommendations from the CDC, IDPH, or Ankeny Parks & Recreation. All facility amenities (water slide/spray canons/tubes/lounge chairs) will be available for use.

Season pass holders will have the ability to reserve day-of entry online (up to 800 people at Cascade Falls and 400 at Prairie Ridge) from 6-11am. These reservations are for season pass holders only, who will scan their membership QR code in the reservation line for entry. All additional capacity spots will be available at the admissions gate of each pool on a first-come first-served basis for purchase or for season pass holders who did not reserve a spot online. If a season pass holder does not reserve a spot online before 11am, he or she is not guaranteed entrance to the pool when capacity is reached.

STEP BY STEP INSTRUCTIONS FOR POOL PASS HOLDERS TO RESERVE DAILY ADMISSION

1. Go to www.ankenyiowa.gov/register
2. Login to your account
3. Select the “Register for Activities” icon
4. Select “Season Pass Reservations”, then click “Prairie Ridge” or “Cascade Falls”
5. Click the date on the calendar and “Sign Up” (Pre-registrations may be made day-of only between 6-11a.m.)
6. Select the season pass holder the pool reservation will be made for and read and agree to the terms and conditions, then add to cart
7. For additional family members, repeat steps listed above for each member. Once completed, finish with check out (no payment is required).
8. Bring your membership QR code for pool entry in the reservation line at each pool

Swim lessons: Registration for American Red Cross swim lessons will begin April 26th at 8:00am online and in-person at the Parks & Recreation office. There are a limited number of spots available for swim lessons, so please be sure to register early. Morning sessions will be offered at both pools, with evening sessions at Prairie Ridge. Swim lesson modifications will include reduced class capacities and placing the students in pods.

Water Walking & Lap Swim: Morning lap swim/water walking will be held starting June 1st at Cascade Falls Monday – Saturday from 10-11:45am and evening lap swim/water walking will be held at Cascade Falls on Mondays and Thursdays from 7:15-8:45pm. Water walking and lap swim are only available to patrons ages 13 and older. Admittance will be first-come, first-served.

Pool rentals: Starting April 5, pool rentals will be available at both pools. To rent either pool, please call 515-963-3570 or stop by the Parks & Recreation office. For more information on pricing, please go online to <https://www.ankenyiowa.gov/our-city/departments/parks-and-recreation/rental-facilities>.

Prairie Ridge Splash Park: Prairie Ridge Splash Park is available for free public use between 10am-11:45am M-F beginning June 1st. The capacity of the park will be 150 individuals, which will be monitored by city staff. There will be no pre-reservations for the splash park.

Other Aquatic Programming: Aquatic programming, excluding swim lessons, will be available April 5th for registration online at www.ankenyiowa.gov/register or in-person at the Parks & Recreation office.