

REFUND POLICY:

1) Any refund request must be made at least 7 days in advance of the program start date.

2) Refunds will be given in the form of a credit to an individual's Parks & Recreation account. The refund credit will retain one hundred percent of its value for one year from the date of the refund request and can be used towards any program, special event or aquatic center season passes.

3) Ankeny Parks & Recreation WILL NOT issue cash, check or credit card refunds.